

Title:	Firefox Compatibility		
Date:	7/13/2010	Version:	1.0
Product:	Web Browser		
Action Required:	Optional Browser Configuration		

Firefox Compatibility

When using Hikvision products it is always said to use Internet Explorer only to view via the internet. This is not the case anymore!

To be successful though, the active-x controls need to be installed through IE prior to using this manual. Monitor resolutions, browser crashes, or other errors will occur if active-x controls are not installed via IE 1st.

The system will try and install the active-x if using Firefox for the 1st time to view the device via the internet. It is strongly recommended to use IE 1st to access the device so the active-x controls are installed, once they are; go through the steps to use with Firefox.

Step 1: Go to IE and make sure the latest active-x controls are downloaded. Once completed, open Firefox to begin the process.

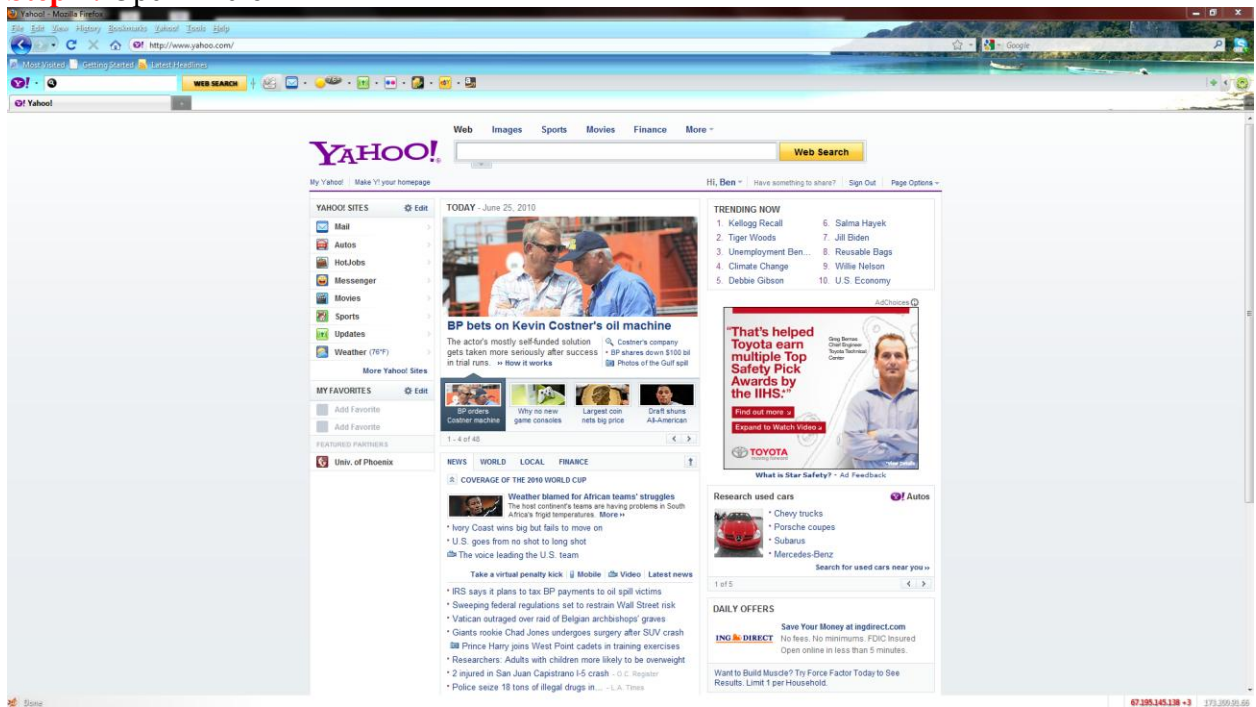
If you do not have Firefox please use the following link to download.
<http://www.mozilla.com/en-US>

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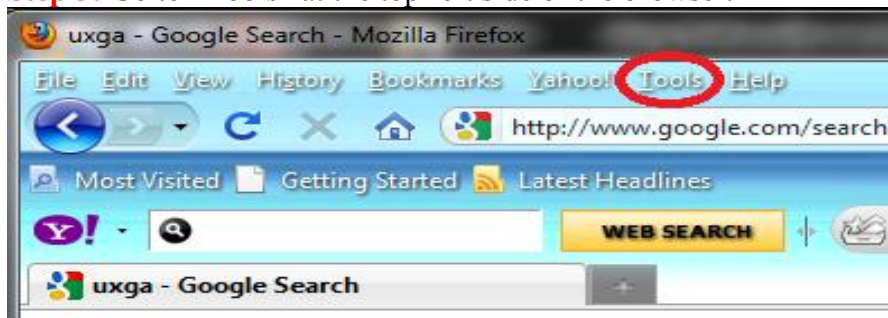
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Step 2: Open Firefox



Step 3: Go to “Tools” at the top-left side of the browser.



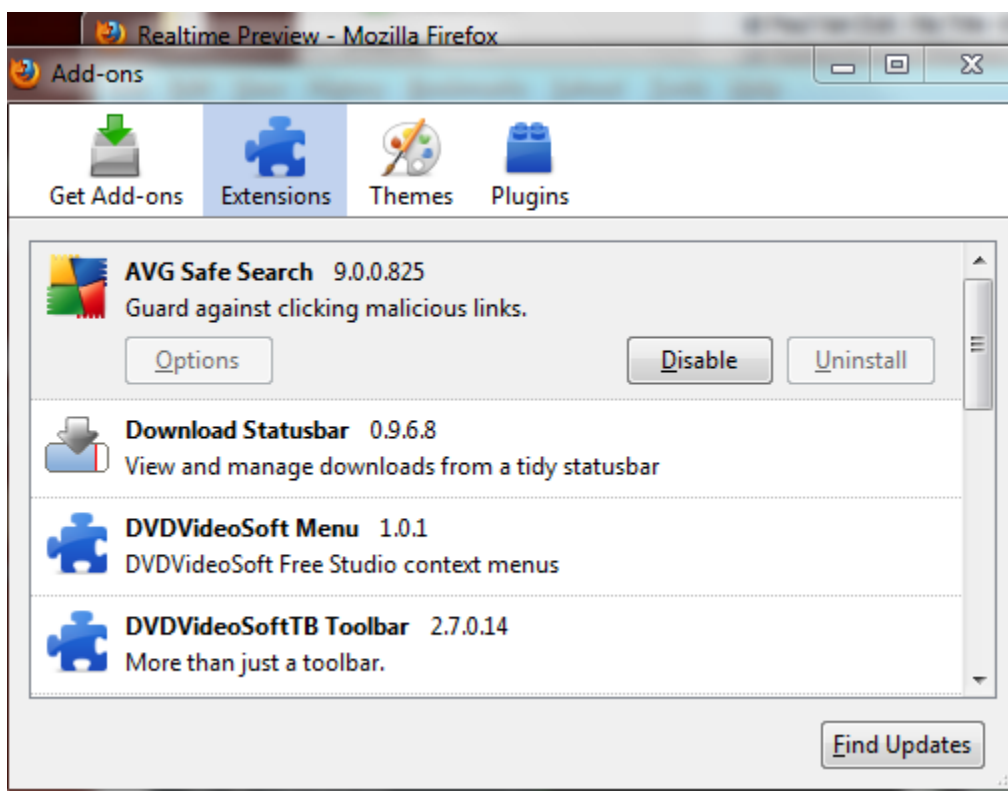
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Step 4: Go to “Add-Ons” and click once. The following screen will appear.

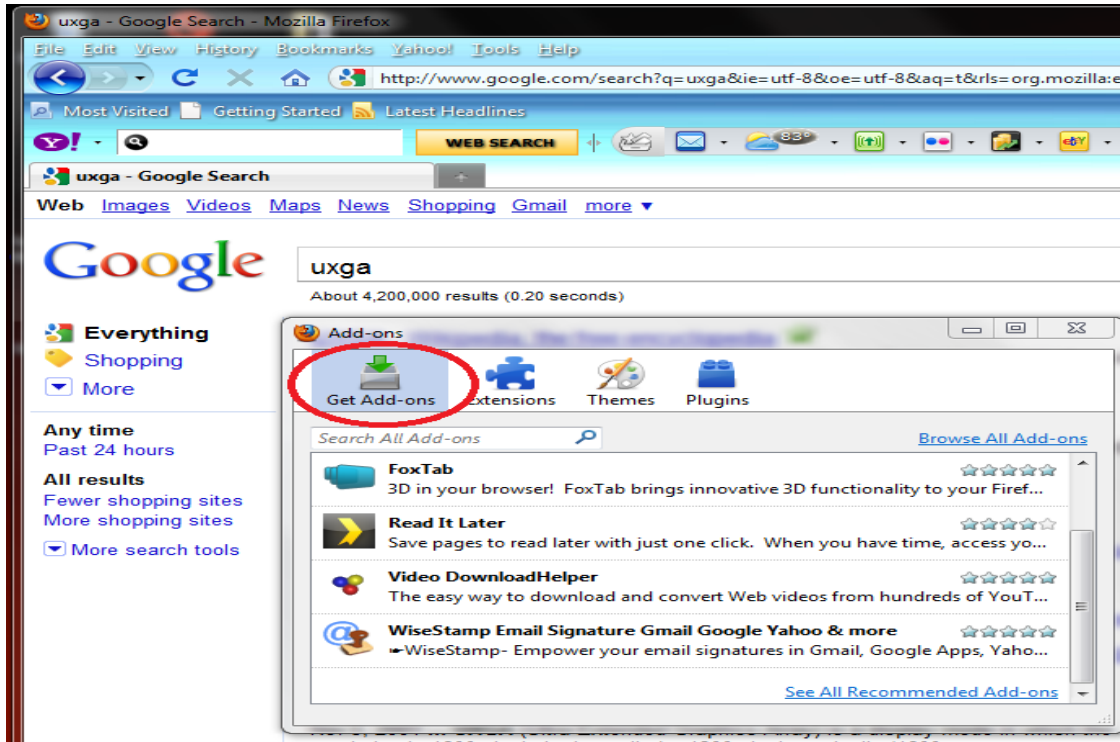


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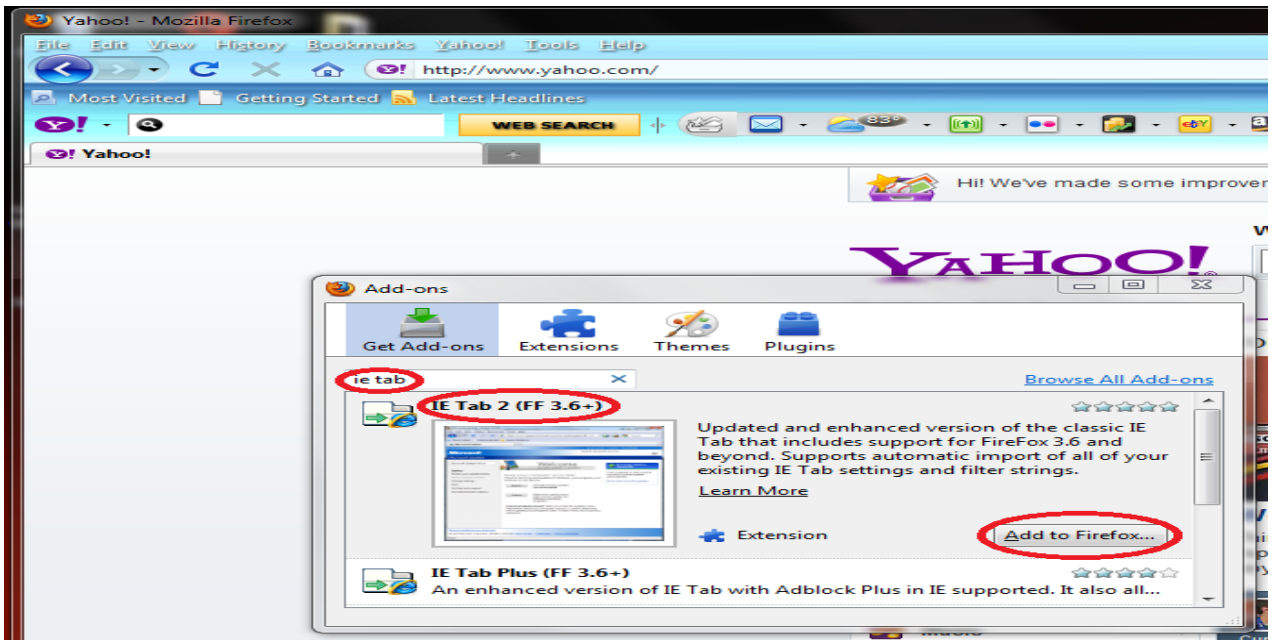
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Step 5: In the Add-Ons screen choose “Get Add-Ons.”



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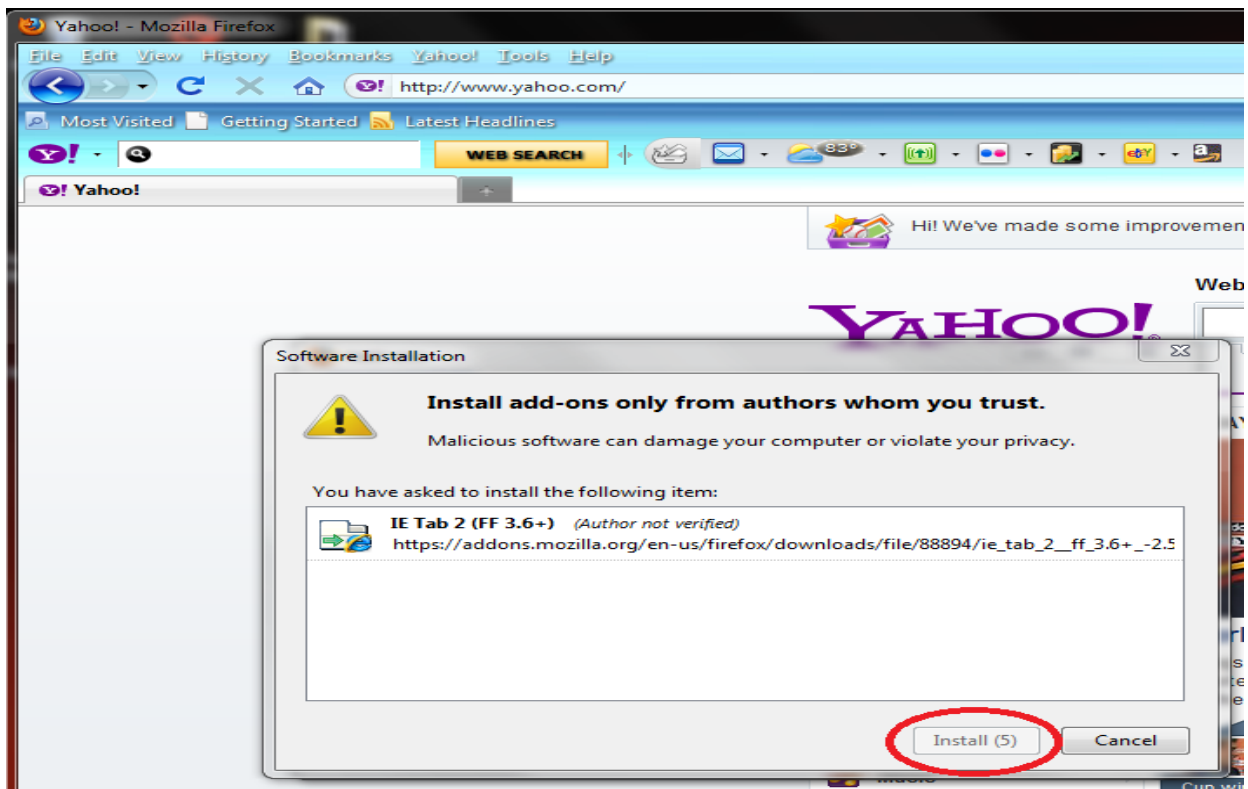
Step 6: Once “Get Add-Ons” is chosen, in the search bar enter “**IE Tab**” then hit “**Enter.**” IE Tab 2 (FF3.6+) should be the 1st one that appears. Choose this by clicking on it. Then click “**Add to Firefox...**” button.



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Step 7: Install the application.

(Note: Firefox will countdown for a few seconds prior to allowing the install button to be available.)

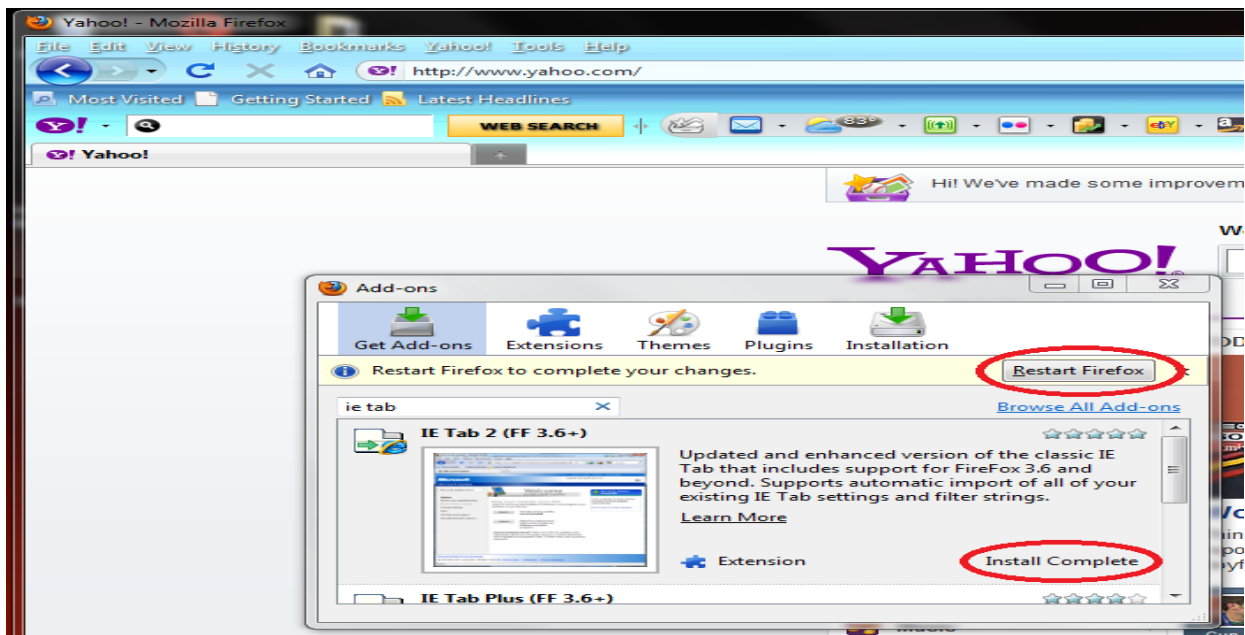


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Step 8: Once installed it will ask to “**Restart Firefox**”, do so to allow the change.



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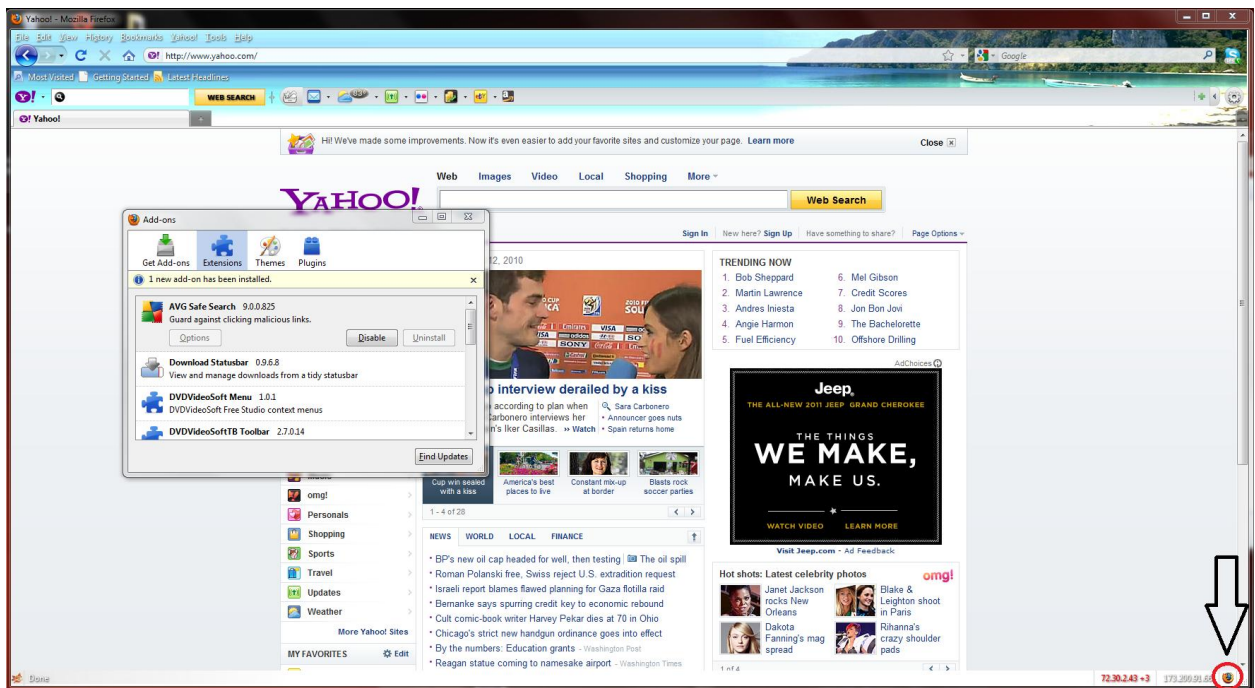
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Step 9: Once Firefox has restarted your screen will pop-up with a welcome screen from IE Tab. The “**Firefox**” icon will now show up in the bottom right-hand side of the browser. If not, try repeating steps 3-8 again.

If you are still having problems please contact tech-support for further help.

If icon is there please move on to step 10.



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Step 10: Input the IP address of the device.

(Note: Again, as stated in the beginning; please use IE 1st, to make sure the active-x controls are downloaded prior to using.)

Every time Firefox accesses the device the screen will be blank. This is normal. The thing to take note of here is in the URL at the end of the IP address is “**Index**” when “**Index**” is shown this indicates the page will be viewable once converted to IE. To get the log-in screen to show: left-click once on the Firefox icon down in the bottom right-hand side. This will convert the screen from Firefox to IE.

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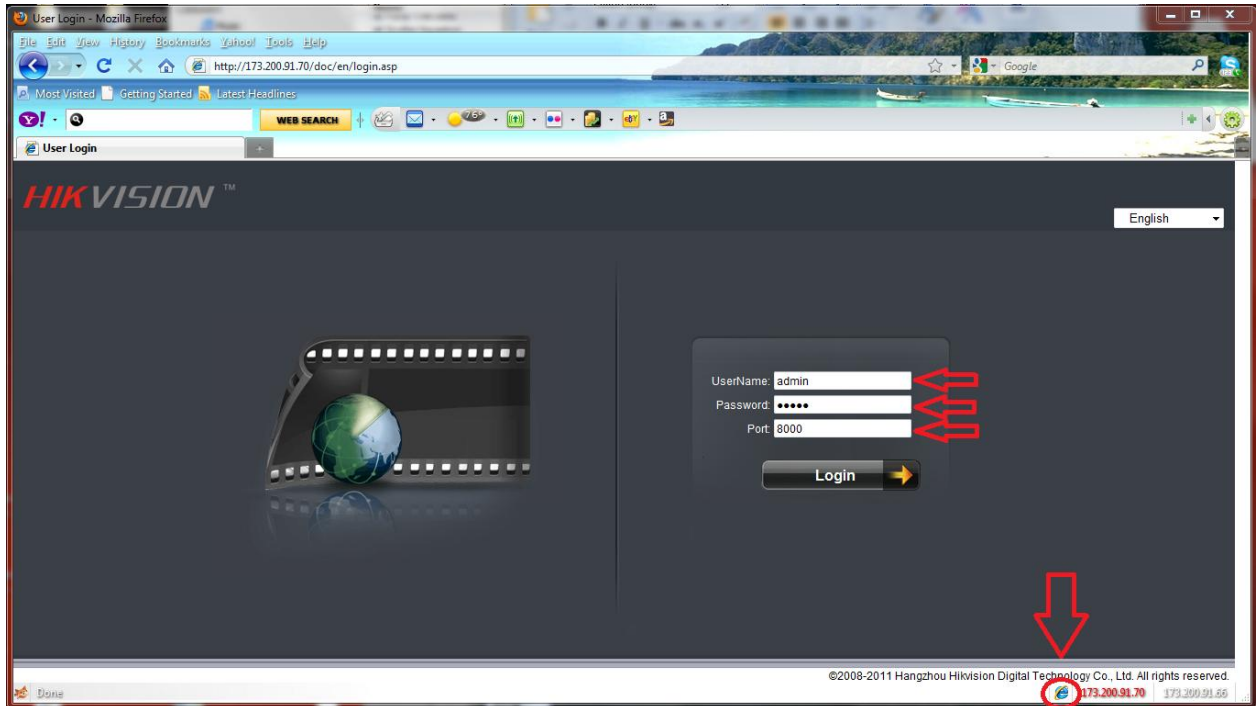
Step 11: Right-click on the “**Firefox**” icon to add the IP address of the device to permanently view in IE.

Also, note the when switching to IE this does not embed IE in to Firefox.

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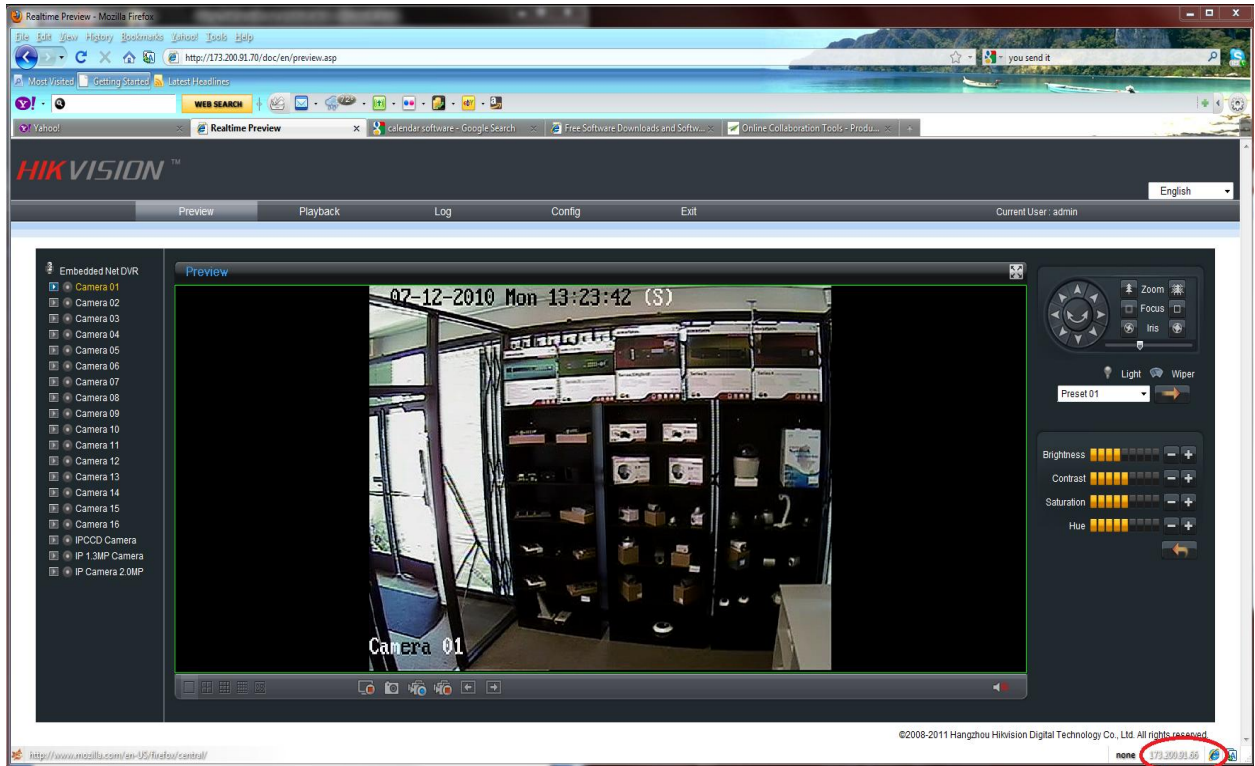


Step 14: Once logged-in all the features and functions can be accessed normally as if in IE.

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